

# ReadyTech for Employee Training Programs

ReadyTech Online Training Solutions  
Use Case Overview



## ReadyTech Training Highlights

- Ensure that employees are not distracted during training and are learning the course material.
- Provide effective training to employees all over the world.
- Reduce employee ramp-up period, which leads to increased productivity.
- Ensure uniformity in procedures and processes, provide a framework for business planning, and clarify all employee functions and responsibilities.

## Attracting top talent can be quite challenging. But the challenge doesn't stop there. Once your new employees are on board, they must be properly trained.

That's where ReadyTech comes in.

Companies use ReadyTech for employee training -- whether for instructor-led or self-paced training -- because it has powered more than 150,000 online classes in every corner of the world and has been used by over 7,500 instructors.

ReadyTech's Online Training Solutions are fully integrated, allowing training departments to use them independently—or to integrate them as a complete online training platform. By integrating the core elements of a training program,

training departments can focus on creating high value training content, speeding up employee productivity and improving business processes.

### Employee Oversight

One of ReadyTech's most popular tools—LabManager—allows instructors to see exactly what employees are working on at all times, and enables instructors to seamlessly take over any employee's remote desktop when assistance is needed. In addition, this tool allows companies to test students in a production-level environment without tampering with live data or worrying about a development environment with bugs.

### No travel, airfare and hotel

With today's travel costs, sending employees for off-site training can increase expenses quickly. But virtual training eliminates the need for travel and lodging—making it a cost-effective and accessible option for employee training. With virtual training, employees have easier access to subject matter experts (SMEs) and instructors within an organization, regardless of their locations.

### Ensure employee compliance

Employee training ensures compliance on internal processes, workflows and systems. This, in turn, helps to ensure uniformity and consistency in operational procedures, provides the information for accurate business planning, establishes accountability and clarifies employee responsibilities.

### Improve employee productivity and satisfaction

Training plays a key role in employee productivity, commitment and morale. Employees who receive training are more likely to know how to properly use tools relevant to their jobs, have higher job morale, which in turn boosts workplace commitment and loyalty.

### Drive faster ROI on new hires

Before new hires can be productive and effective, they need to understand your tools and processes. Online training reduces this ramp-up period, which leads to faster employee productivity and job engagement.

### Same instructor expertise in a convenient delivery format

Virtual training provides the same expertise and content—but in a more convenient delivery format. It also allows employees to schedule training around other priorities and get training without being away from work, which improves their lifestyle and reduces "wear and tear" from traveling.

### Lowers support demands from new employees

A well-trained workforce can be trusted to operate independently—without slowing processes, making mistakes, or requiring support from high-value SMEs. Training also improves employees' confidence in their roles, which directly improves morale and increases work output.

**READYTECH**



*"The very first time I used the Student Oversight and Shadowing feature, I was really impressed with it. I could easily see who's been idle and for how long, students can tell me when they're done with assignments—that was quite a memorable experience."*



**Bert Peters**  
Customer Success Consultant

## Key Features and Benefits

### Employee and Lab Oversight

Do your online instructors struggle with employee engagement? The common response is "yes" because verifying employee engagement during virtual training can be quite challenging.

ReadyTech Instructor-Led Training (ILT) provides instructors with the best possible visibility, monitoring and control of an employee's systems. With ILT, instructors can see exactly what students are working on at any time, can seamlessly take over an employee's remote desktop to provide assistance, and can demo their own system to the entire class.

### Virtual Classroom

Engaged students are better learners. As a result, ReadyTech developed features—such as demo mode, engagement monitor, whiteboard, breakout rooms and screen sharing—to promote interactivity with and between students. These features promote interactivity, sharing of best practices and inter-department networking.

### Worldwide Performance

With data centers located in North America, EMEA and APAC, your online training classes will be powered by a stable and high-performance global infrastructure with 24/7/365 monitoring.

### 24/7/365 Customer Support

Whether instructors have a technical question, students need connection assistance, or your IT department requests help troubleshooting a complex network setup, we provide live support for all instructors, students and company staff. We are available to help whenever and wherever you need it.

### Pay-as-you-go Pricing

ReadyTech's pricing philosophy is pay-as-you-go and has no commitments. Training departments only pay for resources that are actually used—which help classrooms achieve 100% seat utilization rates. This pricing model also allows training departments to accommodate peak demand and avoid excess costs when employees are unable to attend training for last-minute reasons.

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## About ReadyTech

ReadyTech provides sophisticated, yet easy to use training delivery solutions. Our 25 years in the training business has helped us design feature-rich solutions that global training organizations use to deliver great training.

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